

LETTER OF INFORMATION

Health Quality Ontario is conducting a review of **intermittent catheters** for people who **have bladder-emptying problems due to various health conditions** and who may have experience with **intermittent catheters**. The purpose is to understand whether this treatment should be more broadly funded in Ontario.

An important part of this review involves speaking to individuals and families of those who have experience with intermittent catheters (type [hydrophilic vs standard], routine [single-use vs multiple use], access, cost, safety, self-catheterization vs use with the help of a care provider). Our goal is to make sure the experiences of individuals and caregivers are considered in the funding recommendations for this procedure.

WHAT DO YOU NEED FROM ME?

- ✓ 20-40 minutes of your time for a phone or in-person interview to share your story
- ✓ Permission to audio- (not video-) record the interview, if possible

WHAT YOUR PARTICIPATION INVOLVES

If you agree to share your experiences, you will be asked to have an interview with Health Quality Ontario staff. The interview will likely last 20-40 minutes. It will be held in a private location or over the telephone. With your consent, the interview will be audio-taped. The interviewer will ask you questions about you or your loved one's condition and your perspectives about intermittent catheter (catheter type [hydrophilic vs standard], routine [single-use vs multiple use], access, cost, safety, self-catheterization vs use with the help of a care provider) options in Ontario.

Participation is voluntary. You may refuse to participate, refuse to answer any questions or withdraw before your interview. Withdrawal will in no way affect care you receive.

CONFIDENTIALITY

All information collected for the review will be kept confidential and privacy will be protected except as required by law. The results of this review will be published, however no identifying information will be released or published. Any records containing information from your interview will be stored securely.

RISKS TO PARTICIPATION:

There are no known physical risks to participating. Some participants may experience discomfort or anxiety after speaking about their lived experience. If this is the case, please contact any staff.

If you are interested in participating, please contact Health Quality Ontario staff:

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